

	Quality System Management	All. 3 PSQ 03
		Rev. 0
	QUALITY POLICY	Date: 14 October 2020
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The continuous improvement of the Quality Management System and its processes for Pianfei Compositi is one of the strategic tools through which to achieve the objectives of its business. The Company, in order to maintain and improve the competitiveness in the market for design and production of components for means of transport and to increase the customer satisfaction, has defined and implemented a market strategy aimed at identifying the needs and requirements of the customers to define and describe the performance of the services offered. In compliance with these principles, Pianfei Compositi promotes all the necessary actions so that the resulting processes and activities are oriented towards the achievement of the following objectives:

- Act in full compliance with the rules and laws in force at national and international level and applicable to the business sector of the company;
- Adopt an organization appropriate to the purposes and its context and which supports its strategic guidelines for the process approach by setting quality objectives;
- Develop innovative products that meet and anticipate customer expectations;
- Research and develop new technologies that can make the products offered increasingly efficient and reliable;
- Improve information systems to ensure effective communication to the customer of the characteristics of the product offered / supplied;
- Define and implement training plans, to enhance human resources and their professional growth;
- Implement improvement plans with a view to continuous improvement of all processes of the quality management system;
- Spreading the culture of quality, information on business ethics through appropriate information actions towards all staff, increasing their awareness;
- Promote a work environment inspired by respect, fairness and collaboration that allows the involvement and empowerment of staff.

Pianfei Compositi undertakes to promote the understanding and dissemination of the Quality Policy to all staff.


  
  
**ing. Pietro Rizzo**  
 Accountable Manager  
 Pianfei Compositi S.r.l.